

SPORT HOME

SERVICES FOR ATHLETES' VILLAGE
AND ACCOMMODATION SYSTEMS



village
make everywhere home

YOUR HOME AWAY FROM HOME

OUR BRAND EVOKES OUR AMBITION: A NEUTRAL ACCOMMODATION BECOMING A VILLAGE, A NON-PLACE BECOMING HOME, STRANGERS BECOMING COMMUNITY.



EVENT ACCOMMODATION MANAGEMENT

Village is based on an innovative and unique business model that combines the planning and management of complex accommodation systems with a specific focus on the multicultural, relational and emotional aspects. This is made possible due to its expert knowledge of community psychology and organizational skills as well as an innovative model of services intended to cater to every participant's needs.

Village has a long-established expertise in hospitality management connected to international sports events worldwide and in the organization of cultural and educational activities to enhance athletes' experience.

Village creates temporary residential systems, guaranteeing participants the best living experience and facilitating multicultural cohabitation.

Village has three business divisions: Sport, Youth and Expo.

FIND OUT MORE AT WWW.VILLAGE.PLACE



CONSULTING FOR HOSPITALITY SERVICES



SELECTION AND TRAINING

ARE YOU INVOLVED IN THE ORGANIZATION OF A SPORTS EVENT? VILLAGE CAN SUPPORT YOU!

Village strongly believes in the importance of sport, and works constantly to promote sports culture and sport education and supports the organization of large and small sports events.

Village will stand by you in the organization of your sports event, taking care of the hospitality of athletes and your staff throughout their stay.

Village has developed an important know-how in temporary accommodation for international youth and sports events, creating a management model that lends a soul to the residential area through its human-centered approach. "Make Everywhere Home" is our slogan and we make this a reality for each and every sports event, regardless of its size and duration, offering all the hospitality, multicultural and psychological services in line with your organization's requirements.

With **Village**, athletes and staff will find a fully-furnished and modern environment with the right atmosphere to relax both body and mind, socialize, and prepare for the competition.

As seen in some global events in the past, inaccurate or inexistent management of accommodation systems can create problems that affect the entire event and athletes' performance. Problems with public order arising from complicated co-habitation situations, or incidents that create negative perceptions from the outside, are just a few examples.

Village's services allow event organizers and suppliers to concentrate solely on the event, without the stress of accommodation organization, thus contributing to the successful execution of the event. Check out our services, discover what Village can do for you and feel free to contact us for further information.

EVENT ACCOMMODATION MANAGEMENT

ATHLETES VILLAGE OR HOSPITALITY SYSTEMS



HOSPITALITY AND SERVICES COORDINATION

Your event will attract an extraordinary number of people to the city and if you choose a citywide accommodation system you will need to efficiently coordinate different accommodation partners. Village will make sure that your guests are offered the level of hospitality services quality that you require.



RECEPTION AND CONCIERGE SERVICES

Village will select and train a multilingual staff to guarantee a 24/7 service.



DEFINITION OF COMMON SPACES AND ALLOTMENT

Common spaces host the main services of your village whilst allowing interaction among guests. Careful allotment is essential to facilitate the management of cultural diversities, typical of international events. Village will study the best solutions with your staff.



INTERCULTURAL MEDIATION

Thanks to the expertise of its specialists, Village can facilitate the cohabitation and interaction among guests with various cultural and religious habits.



BUILDING AND FACILITY MANAGEMENT

Village coordinates the building and facility management, including selection and organization of local suppliers.



PSYCHOLOGICAL SERVICES

Village has a qualified team experienced in psychological support for athletes of different ages, disciplines and cultures on both individual and group levels, and are equipped to support participants face stress in relation to performance and other emotional aspects.



SPORT FACILITIES MANAGEMENT

Village designs and manages all types of facilities for the athletes, choosing the most suitable for the specific events (swimming pool, gym, sports fields, etc.). Village offers a dedicated and equipped room for your video analysis and technical meetings.



SPORT AND NUTRITION

Village understands the importance of a balanced diet, especially during competition time. Village's nutritionists will work with you to define specific menus that support athletes' performance, based on a Mediterranean diet with plenty of fresh, local products. Menus can be adapted for cultural and religious requirements.



FOOD AND COMMERCIAL SERVICES

Village will find the best local suppliers to offer your guests all the commercial services they need during their stay (e.g. laundry, pharmacy, ATM, supermarket, shops, medical assistant, restaurant and bar, hairdresser).



CULTURAL AND ENTERTAINMENT ACTIVITIES

Village guarantees the privacy and peace of mind of athletes and is committed to making their experience unforgettable. Cultural and entertainment activities are organized to facilitate the interaction between guests and help them discover all the wonders of the host country.

CONSULTANCY



ACCOMMODATION GOALS AND STRATEGIES DEFINITION

Which accommodation system is best for your event and your specific participants? Village works with you to create the best hospitality solution whilst defining the correct implementation strategies and objectives.



GUIDELINES, PROCEDURES AND SERVICES DEFINITION

Which services do you require? What are the rules and procedures that allow for the smooth management of your accommodation system? Village will help you define every detail.



REAL ESTATE PLANNING AND DESIGN OF THE ATHLETES VILLAGE

Big events often require the construction of a newly dedicated area for the accommodation of athletes and staff. Village works with event organizers and construction companies to carefully plan common spaces and apartments that optimize the living experience, along with efficient service areas that respect cultural sensitivities.



BRAND IDENTITY DEFINITION

Taking part in a sports event is always about more than just the sport itself. Let Village create a unique brand identity for your accommodation system to truly allow your participants live through an unforgettable experience.



CRISIS MANAGEMENT

Village will define the prevention and management strategies for each adverse event along with the organizers, and can design effective security procedures and coordinate related services in accordance with local institutions.



LEGACY

What kind of long-term legacy will your sports event leave on the host city? Village's specialists will be by your side to build infrastructures with the future use already in mind and develop projects that can be useful for the city post-event: together we create a legacy for the future.

SELECTION AND TRAINING



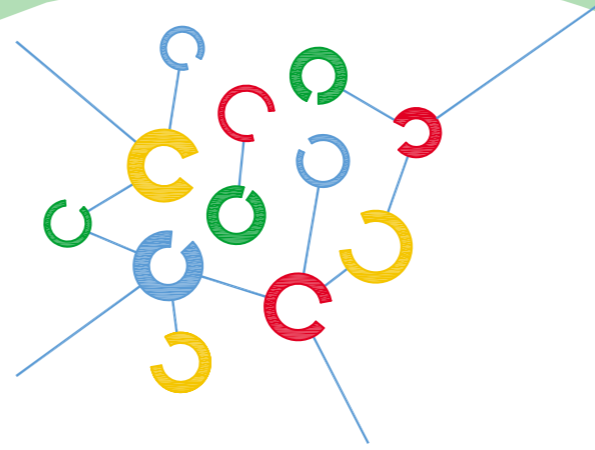
SELECTION

A team of work psychologists can support your recruiting procedures to select international and local staff including volunteers, with a special focus on young people.



TRAINING

Extensive training will be offered to staff and volunteers. The training will support them to improve their ability in: problem solving and setting, team building and bonding, conflict resolution, intercultural mediation, working processes, event engagement, stress and crisis management, and customer relationship strategies. The training will also be focused to help staff design and redesign the organization in each phase of the event.



village

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GIVE YOUR PARTICIPANTS AN UNFORGETTABLE EXPERIENCE!
CONTACT **VILLAGE** STAFF

STEFANO BLANCO

CEO
VILLAGE
MILAN – MIAMI
+39 0287158076
+1 9544065185
STEFANO.BLANCO@VILLAGE.PLACE

SILVIA PASOLINI

PROJECT MANAGER
VILLAGE
MILAN – MIAMI
+39 0287158076
+1 9544065185
SILVIA.PASOLINI@VILLAGE.PLACE